

FREQUENTLY ASKED QUESTIONS

Q. Where is the Environmental Control Board moving to?

One South Street, Suite 800, Baltimore, MD 21202.

Q: When is the agency moving?

The move is currently underway, and the One N. Charles Street location is closed, BUT the ECB is still in operation. A staff member can be contacted via email (ecb@baltimorecity.gov), fax (410.396.6876), or phone (410.396.6909).

The new office will open on January 2, 2026.

Q: While the move is happening, where do I mail my hearing request (or any other request)?

During the move, the most reliable way to submit a request is via email (ecbhearingrequest@baltimorecity.gov), fax (410.396.6876), or online at ECB.baltimorecity.gov (Green 'Request a Hearing' icon).

Q: I want to talk to a live person. How can I do that if the building is closed?

During the move, the staff will be teleworking. You can leave a voicemail message at any time and we will call you back within one business day. Please remember to leave a clear call back number when you call – 410.396.6909.

Q: What about BMORE Beautiful?

Cleaning and greening stops for no one! Feel free to reach out to a community liaison via email at BMOREBeautiful@baltimorecity.gov. You can also call and leave a message - 410.396.6909.

