

# **FREQUENTLY ASKED QUESTIONS**

## **Q. Where is the Environmental Control Board moving to?**

*One South Street, Suite 800, Baltimore, MD 21202.*

## **Q: When is the agency moving?**

The move is currently underway, and the One N. Charles Street location is closed, BUT the ECB is still in operation. A staff member can be contacted via email ([ecb@baltimorecity.gov](mailto:ecb@baltimorecity.gov)), fax (410.396.6876), or phone (410.396.6909).

*The new office will open on January 2, 2026.*

## **Q: While the move is happening, where do I mail my hearing request (or any other request)?**

During the move, the most reliable way to submit a request is via email ([ecbhearingrequest@baltimorecity.gov](mailto:ecbhearingrequest@baltimorecity.gov)), fax (410.396.6876), or online at [ECB.baltimorecity.gov](http://ECB.baltimorecity.gov) (Green 'Request a Hearing' icon).

## **Q: I want to talk to a live person. How can I do that if the building is closed?**

During the move, the staff will be teleworking. You can leave a voicemail message at any time and we will call you back within one business day. Please remember to leave a clear call back number when you call – 410.396.6909.

## **Q: What about BMORE Beautiful?**

Cleaning and greening stops for no one! Feel free to reach out to a community liaison via email at [BMOREBeautiful@baltimorecity.gov](mailto:BMOREBeautiful@baltimorecity.gov). You can also call and leave a message - 410.396.6909.

